



**GENERAL SERVICES ADMINISTRATION
Federal Supply Service**

Authorized Federal Supply Schedule Price List

**GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE SERVICES**

Contract Number: GS-35F-555GA

Contract Period: 07/19/2017 – 07/18/2022

Aetos Systems, Inc.

Attn: Donna Coleman

1545 Perimeter Parkway, Suite 245

Huntsville, Al 35806

Phone: 256-970-2804

Fax: 866-316-9838

<https://www.aetosystems.com/AboutUs/ContractVehicles/GSASchedule.aspx>

Business Size: Small

SIC: 8711

Prices Shown Herein are Net (discount deducted).

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**[®], a menu-driven database system. The Internet address for **GSA Advantage!**[®] is **GSAAdvantage.gov**. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

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1. CUSTOMER INFORMATION

1a. Awarded Special Item Numbers (SINs):

132-51 Information Technology (IT) Professional Services

132-56 Health Information Technology Services

1b. Lowest Price Model Number and Lowest Unit Price: Not applicable.

1c. Hourly Rates: See Section 2, Labor Category Rates.

2. Maximum Order: \$500,000.

3. Minimum Order: \$100.

4. Geographic Coverage: The geographic scope of the IT Schedule is domestic and overseas delivery.

5. Production Points: Not applicable.

6. Discount from List Prices or statement of NET Price: Prices herein are NET (discount deducted).

7. Quantity Discount: No Discount.

8. Prompt payment: Net 30 days.

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Notification that Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items: Not applicable.

11a. Time of delivery: As negotiated with the ordering agency and as required by contract.

11b. Expedited Delivery: Not applicable.

11c. Overnight and 2-day delivery: Not applicable.

11d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. point: Destination.

13a. Ordering Address:

Aetos Systems, Inc.
Attn: Donna Coleman
1545 Perimeter Parkway, Suite 245
Huntsville, Al 35806

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:

Aetos Systems, Inc.
Attn: Donna Coleman
1545 Perimeter Parkway, Suite 245
Huntsville, Al 35806

15. Warranty Provision: Not applicable.

16. Export packing charges: Not applicable.

17. Terms and conditions of Government purchase card acceptance: None.

18. Terms and conditions of rental, maintenance, and repair: Not applicable.

19. Terms and conditions of installation: Not applicable.

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not applicable.

20a. Terms and conditions for any other services: Not applicable.

21. List of service and distribution points: Not applicable.

22. List of participating dealers: Not applicable.

23. Preventive maintenance: Not applicable.

24a. Special attributes such as environmental attributes: Not applicable.

24b. Section 508 compliance: Section 508 compliance information on Electronic and Information Technology (EIT) supplies and services for this contract is available and can be found at <https://www.aetosystems.com/AboutUs/ContractVehicles/508Compliance.aspx>. The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS) number: 805721268

26. Notification regarding registration in System for Award Management (SAM) database: Aetos Systems is registered with SAM.

2. LABOR CATEGORY RATES

No.	SIN	Labor Category Title	Base Year Rate	Option Year I Rate	Option Year II Rate	Option Year III Rate	Option Year IV Rate
1	132-51	Applications / Systems Analyst	\$97.59	\$99.54	\$101.53	\$103.56	\$105.63
2	132-51	Database Administrator	\$54.81	\$55.91	\$57.03	\$58.17	\$59.33
3	132-51	Database Administrator, Senior	\$82.86	\$84.52	\$86.21	\$87.93	\$89.69
4	132-51	Database Architect / Manager	\$93.33	\$95.20	\$97.10	\$99.04	\$101.02
5	132-51	Developer	\$53.08	\$54.14	\$55.22	\$56.32	\$57.45
6	132-51	Engineer	\$77.81	\$79.37	\$80.96	\$82.58	\$84.23
7	132-51	Engineering Analyst	\$83.76	\$85.44	\$87.15	\$88.89	\$90.67
8	132-51	Engineering Analyst, Senior	\$114.82	\$117.12	\$119.46	\$121.85	\$124.29
9	132-51	Functional Analyst	\$71.81	\$73.25	\$74.72	\$76.21	\$77.73
10	132-51	Functional Analyst, Senior	\$115.58	\$117.89	\$120.25	\$122.66	\$125.11
11	132-51	Installation Engineer	\$60.76	\$61.98	\$63.22	\$64.48	\$65.77
12	132-51	IT Architect	\$111.74	\$113.97	\$116.25	\$118.58	\$120.95
13	132-51	Program Manager	\$125.92	\$128.44	\$131.01	\$133.63	\$136.30
14	132-51	System Administration Technician**	\$39.44	\$40.23	\$41.03	\$41.85	\$42.69
15	132-51	System Architect	\$113.62	\$115.89	\$118.21	\$120.57	\$122.98
16	132-51	System Maintenance Engineer	\$46.71	\$47.64	\$48.59	\$49.56	\$50.55
17	132-51	Systems Engineer	\$81.85	\$83.49	\$85.16	\$86.86	\$88.60
18	132-51	System / Network Administrator	\$77.65	\$79.20	\$80.78	\$82.40	\$84.05
19	132-51	System / Network Administrator, Senior	\$97.58	\$99.53	\$101.52	\$103.55	\$105.62
20	132-51	Test Engineer	\$41.42	\$42.25	\$43.10	\$43.96	\$44.84
21	132-56	Health IT Business Process Analyst	\$70.38	\$71.79	\$73.23	\$74.69	\$76.18
22	132-56	Health IT Business Process Analyst, Senior	\$101.67	\$103.70	\$105.77	\$107.89	\$110.05
23	132-56	Health IT Customer Service Engineer / Analyst	\$37.92	\$38.68	\$39.45	\$40.24	\$41.04
24	132-56	Health IT Deployment / Logistics Analyst	\$82.92	\$84.58	\$86.27	\$88.00	\$89.76
25	132-56	Health IT Deployment / Logistics Analyst, Senior	\$101.93	\$103.97	\$106.05	\$108.17	\$110.33
26	132-56	Health IT Integration Engineer	\$98.20	\$100.16	\$102.16	\$104.20	\$106.28
27	132-56	Health IT Program Analyst	\$72.18	\$73.62	\$75.09	\$76.59	\$78.12
28	132-56	Health IT Program Analyst, Junior	\$54.07	\$55.15	\$56.25	\$57.38	\$58.53
29	132-56	Health IT Project Manager	\$107.53	\$109.68	\$111.87	\$114.11	\$116.39
30	132-56	Health IT Quality Assurance Manager	\$80.63	\$82.24	\$83.88	\$85.56	\$87.27
31	132-56	Health IT Software Engineer	\$102.22	\$104.26	\$106.35	\$108.48	\$110.65
32	132-56	Health IT Software/System Architect	\$105.91	\$108.03	\$110.19	\$112.39	\$114.64
33	132-56	Health IT Software/System Architect, Junior	\$84.62	\$86.31	\$88.04	\$89.80	\$91.60
34	132-56	Health IT Software/System Architect, Senior	\$116.02	\$118.34	\$120.71	\$123.12	\$125.58
35	132-56	Health IT Training Developer	\$67.27	\$68.62	\$69.99	\$71.39	\$72.82
36	132-56	Health IT Training Developer, senior	\$85.37	\$87.08	\$88.82	\$90.60	\$92.41

3. LABOR CATEGORY DESCRIPTIONS

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
Applications / Systems Analyst	Conducts analysis of various commercial off-the-shelf computer applications and/or custom applications and identifies strengths and weaknesses for use in different environments. Analyzes system applications and the consumption of system resources and detects problems and/or security issues. Translates systems requirements from business needs and gives feedback to developers. Evaluates cost factors and risk.	Bachelor's Degree in Computer Science or relevant field.	5
IT Architect	Designs and develops IT architecture with the goal of increasing operational efficiency. Creates diagrams and documentation with all components that comprise systems including network topology. Applies IT resources to meet specific business requirements.	Bachelor's Degree in Computer Science or relevant field.	5
Database Architect / Manager	Defines and builds effective and efficient databases utilizing a variety of different software products. Knowledgeable of various database products and structures. Conveys information to technicians for data input. Provides direction and guidance to junior staff members. Identifies goals for data management. Translates user needs into database design. Creates database management processes and detailed documentation. Optimizes database designs with focus on data security, organization, and accessibility.	Bachelor's Degree in Computer Science or relevant field.	5
Database Administrator	Manages the routine operations and maintenance of databases and ensures reliable and efficient performance in IT systems. Responsible for data security, organization, and accessibility.	Bachelor's Degree in Computer Science or relevant field.	0
Database Administrator, Senior	Creates, implements and manages expansive database administration programs. Reviews database performance trends, and identifies opportunities for improvement for IT systems. Provides direction and guidance to junior staff members.	Bachelor's Degree in Computer Science or relevant field.	5
Developer	Analyzes customer needs and develops overall concept and design objectives. Creates software in a variety of programming languages and for a variety of IT software applications. Debugs and corrects errors in computer programs.	Bachelor's Degree in Computer Science or relevant field.	5

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
Engineer	Provides specialized applications and operational analysis in support of IT systems. Plans and supports network and computing infrastructure. Has knowledge of networking technologies. Is cognizant, knowledgeable, and contributes to all phases of software development with emphasis on the planning, analysis, modeling, simulation, testing, integration, documentation and presentation phases.	Bachelor's Degree in Computer Science or relevant field.	5
Engineering Analyst	Analyzes specific aspects of a given IT system's and/or product's architecture, design, coding, and performance. Identifies issues and/or risks and documents specific sources.	Bachelor's Degree in Computer Science or relevant field.	5
Engineering Analyst, Senior	Coordinates with program and project leaders to analyze system and/or product architecture, design, coding, and performance. Is able to identify strategies for addressing requirements, risks, and issues. Conducts trade-off analysis of requirements against fiscal, schedule, and performance issues. Resolves problems as related to their field. Provides direction and guidance to junior staff members.	Bachelor's Degree in Computer Science or relevant field.	10
Functional Analyst	Works with customers, users and project leads in analyzing, designing, implementing and supporting IT business applications and systems. Responsible for individual projects and systems. Analyzes functionality against performance requirements.	Bachelor's Degree in Computer Science or relevant field.	5
Functional Analyst, Senior	Provides analysis in the areas of business, functional, technical, activities, and events. Responsible for working with users and customers to document and strategize process improvements for current business processes (business process reengineering). Responsible for providing market research on conditions that may impact the overall operational efficiency of an organization. Responsible for identifying symptoms and areas for process improvement.	Bachelor's Degree in Computer Science or relevant field.	5
Installation Engineer	Executes the deployment of simple and complex IT systems, networks hardware and software and ensuring that the systems are functioning properly upon installation. Solves issues that arise on site.	Bachelor's Degree in Computer Science or relevant field.	5
System / Network Administrator	Manages, monitors and configures the routine operations and maintenance of computer systems in a variety of different networks to include high	Bachelor's Degree in Computer	0

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
	<p>volume/high availability systems. Implements policy regarding computer access. Implements firewalls. Conducts routine system administration tasks and logs data into system admin logs. Responsible for maintaining system efficiency. Troubleshoots a wide variety of systems and networks. Debugs protocols and processes.</p>	<p>Science or relevant field.</p>	
<p>System / Network Administrator, Senior</p>	<p>Works with multiple teams of administrators involving multiple diverse networks at both the enterprise and local level. Creates plans that ensure effective management, operations, and maintenance of systems and/or networks. Is cognizant of all agency policies regarding computer access and firewall and network protection technologies and creates the plans to implement. Manages teams of admins and is able to prioritize work and identifies high risk critical problems and dedicates appropriate resources. Has extensive knowledge of a wide variety of systems and networks to include high volume/high availability systems.</p>	<p>Bachelor's Degree in Computer Science or relevant field.</p>	<p>5</p>
<p>Program Manager</p>	<p>Manages day-to-day operations of the contract. Develops requirements, budgets, and schedules for their assigned projects. Manage and status risks. Coordinates projects from development through implementation, working with internal and external clients, vendors, consultants, and technical specialists. A technical knowledge base is essential for managers, who must understand and guide the work of their subordinates yet also explain the work in nontechnical terms to senior managers and potential customers. Responsibilities may include conceptual thinking, designing and developing plans, processes, procedures, functional and data requirements analysis, complex system analysis, and documentation preparation for complex systems.</p>	<p>Bachelor's Degree in Computer Science or relevant field. 3 years' experience managing a program or large project.</p>	<p>10</p>
<p>System Administration Technician**</p>	<p>Conducts routine system administration tasks and logs data into system admin logs. Operates under the supervision of the System Administrator. Administers patches and corrective actions under the direction of the System Administrator. Interfaces with customers.</p>	<p>High school or GED.</p>	<p>3</p>
<p>System Architect</p>	<p>Understands the relationship between applications, operating systems, hardware and software. Creates a network architecture that takes all factors</p>	<p>Bachelor's Degree in Computer</p>	<p>5</p>

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
	of a network into consideration such as functional requirements, technical considerations, business processes and end users. Creates a wide variety of IT system architectures that are beneficial and can be implemented. Experienced in total system design including networks.	Science or relevant field.	
System Maintenance Engineer	Conducts complex maintenance tasks for IT systems and products in a variety of different and complex environments. Trains and monitors maintenance technicians in the execution of written and oral tasking.	Bachelor's Degree in Computer Science or relevant field.	0
Systems Engineer	Provides technical support in system architecture, system design, system integration and technical management. Assists in providing technical input to the systems engineering process. Provides requirements analysis. May prepare and present systems assurance reviews. Identifies requirements and deficiencies in hardware and software products. Advises customer in product selection and use, capacity planning operations and performance management.	Bachelor's Degree in Computer Science or relevant field.	5
Test Engineer	Coordinates and executes test events in accordance with approved test plans, procedures and scripts. Ensures test environments are set up accurately. Creates test reports. Tests IT hardware, software, systems and networks.	Bachelor's Degree in a relevant field.	0
Health IT Business Process Analyst	Analyzes Health IT business and information environments, activities, and events. Reviews data, identifying trends and errors. Responsible for report writing and generation.	Bachelor's Degree in a Business Discipline	5
Health IT Business Process Analyst, Senior	Gathers, compiles, and analyzes business process data specifically as it relates to Health IT systems and business systems. Identifies trends, errors, and missing data. Creates alternate depictions of data to identify and highlight issues. Summarizes findings in summary reports. Creates and documents process benefits in graphic, narrative and oral formats. Provides direction and guidance to junior staff members.	Bachelor's Degree in a relevant field.	10
Health IT Customer Service Engineer / Analyst	Responds to end user requests for assistance on Health IT applications and systems using manuals and scripted responses. Interacts with customers, diagnoses problems and guides customers through the necessary steps to correct their issues. Refers ongoing issues to the appropriate Health IT engineering support team.	Bachelor's Degree in a relevant field.	0

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
Health IT Deployment / Logistics Analyst	Coordinates, schedules and identifies deployment/logistic activities for transition of Health IT systems to healthcare facilities. Identifies scheduling and coordination issues with healthcare facilities. Coordinates with developers, testers, healthcare facilities installation site staff, and others to ensure that schedules and expectations are completed in a timely manner.	Bachelor's Degree in a relevant field.	5
Health IT Deployment / Logistics Analyst, Senior	Leads a team in the fielding of Health IT systems, hardware and software of a simple or complex nature. Creates deployment plans and sets cost, schedule, and performance expectations. Identifies activity requirements in the near, mid and long term phases of a Health IT program. Knowledgeable of a wide variety of healthcare environments and equipment. Experienced in deployment/logistics planning of Health IT systems. Provides direction and guidance to junior staff members.	Bachelor's Degree in a relevant field.	5
Health IT Integration Engineer	Creates strategies and plans for the integration of multiple Health IT systems/subsystems into an operational unit, ensuring functional and performance capabilities are retained. Introduces new hardware and/or software into a new or existing environment while minimizing disruption and mitigating risks.	Bachelor's Degree in Computer Science or relevant field.	5
Health IT Program Analyst	Plans, analyzes, and evaluates the effectiveness of operating programs of Health IT systems and information analytics. Uses source data to evaluate the effectiveness of programs and business processes. Uses qualitative and quantitative analytical skills to assess the effectiveness of the operations.	Bachelor's Degree in a relevant field.	5
Health IT Program Analyst, Junior	Gathers the appropriate data that will be used to plan, analyze and evaluate the effectiveness of operating programs for Health IT systems and information analytics. Creates, applies and maintains tools to track program, project, or task performance data, including cost, schedule, and performance data. Creates routine and ad hoc reports. Provides oral and written discussions of analytical findings using narrative and graphic forms.	Bachelor's Degree in a relevant field.	0

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
Health IT Project Manager	Manages Health IT related projects. Is well versed in life cycle and project management methodologies. Tracks cost, schedule and performance progress. Identifies and mitigates risks.	Bachelor's Degree in Computer Science or relevant field.	10
Health IT Quality Assurance Manager	Creates and implements detailed plans to ensure overall quality of all IT Health products, services and systems. Resolves all project or program release problems and takes corrective action, escalating as needed, to resolve and achieve results. Experience in assuring the viability, functionality and effectiveness of essential tools.	Bachelor's Degree in a relevant field.	10
Health IT Software Engineer	Designs, codes, tests, debugs and documents software in a variety of programming languages. Knowledgeable of the latest programming languages and techniques. Creates strategies for developing Health IT systems and applications. Evaluates alternative approaches and selects optimal approaches.	Bachelor's Degree in Computer Science or relevant field.	5
Health IT Software/System Architect	Works with Health IT program and project leaders to define and create the architectural depictions and documents, ensuring logical flow, and all issues are addressed. Has experience with a variety of software programs and languages and has some experience in programming for healthcare systems. Designs and discusses system strategies for platform, applications and interoperability.	Bachelor's Degree in Computer Science or relevant field.	5
Health IT Software/System Architect, Junior	Creates architecture depictions and documentation for healthcare systems and interoperability under the guidance and supervision of senior architects and team members.	Bachelor's Degree in Computer Science or relevant field.	0
Health IT Software/System Architect, Senior	Coordinates Health IT program and project leaders to identify requirements for system architecture. Identifies strategies for addressing requirements for healthcare systems and interoperability. Analyzes requirements against fiscal, schedule, and performance issues. Creates an architecture vision from overall Health IT program requirements. Experienced in high volume and high availability applications and systems. Creates and conveys to team members the architectural vision for a Health IT program or project. Is responsible for dictating	Bachelor's Degree in Computer Science or relevant field.	10

Labor Category Title	Labor Category Description	Minimum Education	Min. Years of Exp.
	design choices to software developers, including but not limited to: platforms, coding and technical levels. Establishes and enforces standards and practices. Oversees the development team, managing the full life cycle of the software development process. Has extensive software development experience and thorough knowledge of a variety of programming languages and logic. Provides direction and guidance to junior staff members.		
Health IT Training Developer	Develops, writes and creates training materials, training plans, and training programs for a Health IT organization, program or project. Develops training materials for various presentation media, such as written, visual and web based classes for utilization by healthcare providers, researchers, and government personnel	Bachelor's Degree in a relevant field.	5
Health IT Training Developer, senior	Develops training strategies, determining training methods, and develops training materials for presentation in various media. Creates new training strategies and presentation methods as new media or new training methodologies become available. Creates training plans and materials for large complex Health IT organizations and missions.	Bachelor's Degree in a relevant field.	10

SCA Matrix

SCA Eligible Contract Labor Category	SCA Equivalent Code Title	WD Number
System Administration Technician	14160 – Personal Computer Support Technician	2015-4604

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

Degree/Experience Equivalency

Degree	Equivalent Experience in Lieu of Degree
Associate's	2 years of relevant experience.
Bachelor's	Associate degree and 2 years of relevant experience or 4 years of relevant experience.

Degree	Equivalent Experience in Lieu of Degree
Master's	Bachelor's degree and 2 years of relevant experience, or an Associate degree and 4 years of relevant experience, or 6 years of relevant experience.
Doctorate	Master's degree and 2 years of relevant experience, or Bachelor's degree and 4 years of relevant experience, or an Associate degree and 6 years of relevant experience, or 8 years of relevant experience.

Years of Experience	Degree Substitution in Lieu of Years of Experience
2 years	Associate's in a relevant field.
4 years	Bachelor's in a relevant field.
6 years	Master's in a relevant field.
8 years	Doctorate in a relevant field.

4. TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS · COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I · □OCT 2008)

(DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I –

OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

5. TERMS AND CONDITIONS APPLICABLE TO HEALTH INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-56)

Vendor suitability for offering services through the new Health IT SIN must be in accordance with the following laws and standards when applicable to the specific task orders, including but not limited to:

- Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH)
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA)
- National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) and Special Publications
- Federal Information Security Management Act (FISMA) of 2002

1. SCOPE

a. The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.

b. This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8).

c. This SIN provides ordering activities with access to Health IT services.

d. Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.

e. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER

a. Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

3. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

4. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

5. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

7. INDEPENDENT CONTRACTOR

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

8. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

9. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

10. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

11. INCIDENTAL SUPPORT COSTS

Incidental support costs are not considered part of the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

12. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13. DESCRIPTION OF HEALTH IT SERVICES AND PRICING

a. The Contractor shall provide a description of each type of Health IT Service offered under Special Item Numbers 132-56 Health IT Services and it should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all Health IT Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: Health IT Subject Matter Expert

Minimum Experience: Ten (10) years.

Functional Responsibilities: Significant information technology consulting and clinical information system strategy and implementation experience. Experienced in client engagements representing a wide array of activities, related to professional information technology projects, in a healthcare/clinical environment, including strategic planning related to information technology systems and/or software, governance, process design/ redesign, clinical content development, and communications and training strategies for information technology solutions.

Minimum Education: Medical Doctor or Doctor of Osteopathic Medicine.